

Ref: 03074_04597_2019-05-07_01

Date: 07 May 2019

Request under Freedom of Information Act 2000

Further to your request for information which we received on 21 March 2019, and your subsequent emails dated 25/04/2019 and 05/05/2019 I will answer your questions below.

1. Please find attached the car parking policy you requested – this is currently under review as previously stated.
2. The NHS parking principles will be included within the revised policy as previously stated.
- 3 With regards to complaints as previously stated, all complaints are directed to UKPC. The link you have brought to our attention is a statement regarding a press release not a complaint directed at the Trust. You will note within its content that the staff member is taking this up with UKPC through the courts.

Regarding the length of time this has taken, the trust would like to apologise. This is due to misunderstanding and administrative errors within the responsible department which is currently being addressed

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom Of Information Co-ordinator

For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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